

# Customs Broker Solutions

Logistics Plus® is authorized to provide remote location filing (RFL) customs brokerage services. Our licensed customs brokers can clear shipments at all ports in the United States.



## Logistics Plus Solutions



We have fully licensed customs brokers (LCBs) located at our Erie, PA Global HQ and at our Charleston, SC branch office.

- Government filings for FDA, Lacey Act, FCC, EPA, and others
- Consulting on free trade agreements, 9801 returns, and the most efficient way to handle temporary imports
- Remote Location Filing (RLF) status from the U.S. Customs & Border Protection (CBP) agency
- Ability to clear shipments through customs at all ports in the United States

## Customer Benefits

- Provides one consistent point of contact
- Reduces overall clearance processing time
- Simplifies Customs record keeping
- Improves compliance with Customs requirements
- Reduces Customs entry transaction fees
- Provides for more consistent cargo processing
- Cuts communication costs
- Cost savings in messenger fees

## Primary Customs Broker Contacts

- Gretchen Blough, LCB, 814.461.7630  
Erie, PA Global Headquarters  
[gretchen.blough@logisticsplus.net](mailto:gretchen.blough@logisticsplus.net)
- Kimberly Marchand, LCB, 814.746.4675  
Charleston, SC branch office  
[kimberly.marchand@logisticsplus.net](mailto:kimberly.marchand@logisticsplus.net)

## If You Import Goods – We Can Help

We have two customs brokerage offices to serve all your U.S. Customs needs, we and can file remotely in any port in the customs territory of the United States. Each client receives individualized attention. We get to know your products so we can accurately classify them and make sure they are in compliance with import regulations.

We offer filings for other government agencies:

- FDA
- Lacey Act
- FCC
- EPA

We bring efficiency to your customs experience with consulting on:

- Free trade agreements
- 9801 returns
- Most efficient way to handle temporary imports

Our in-house U.S. licensed customs brokers work closely with our operations team to make sure your shipment moves seamlessly from origin to destination with maximum compliance and minimum delay.



Experienced and Trusted Customs Brokerage

# Frequently Asked Questions

You have questions; Logistics Plus® Custom Broker Solutions has answers.

## Customs Brokerage FAQs

### What is a Customs broker?

Customs brokers are private individuals, partnerships, associations or corporations licensed, regulated and empowered by U.S. Customs and Border Protection (CBP) to assist importers and exporters in meeting Federal requirements governing imports. Customs brokers generally provide the following services:

- Prepare and present the necessary customs release documents or data required by U.S. Customs and Participating Government Agencies (PGAs)
- Facilitate the release of goods from U.S. Customs custody
- File entry (CF 7501) data/documents with U.S. Customs on behalf of the importer
- Pay duties on behalf of the importer
- Pay carrier charges on behalf of the importer

### What is a Customs bond?

The Bond guarantees that CBP will collect all import duties, taxes, fines or penalties, if not from the importer then from the insurance/surety company who issued the bond.

### What is a Proforma?

An abridged invoice sent by a seller to a buyer detailing a shipment or delivery of goods. It notes the kind and quantity of goods, their value, and other important information such as weight and transportation charges. Pro forma invoices are commonly used for customs purposes in importation. They differ from a normal invoice in not being a demand or request for payment.

### At what ports are you able to clear my shipments?

We are a remote filer which means we can clear goods at any U.S. Port of Entry.

### What documents will I need to clear my imported shipments?

If you're shipping goods into the U.S., the checklist below will help you gather all the right documents that must accompany each shipment.

Document*	Issued by	
PARS Notification cover sheet	Exporter/Carrier	
Customs Invoice or Commercial Invoice	Exporter	
e-Manifest or Cargo Control Department	Carrier	
Bill of Lading	Exporter	
Other Participating Government Agencies' documents (PGA), if applicable	Importer/Broker	
Certificates of Origin (if goods are qualified)	Exporter	
Shipper's Export Declaration (if goods are deemed as controlled imports)	Exporter/Broker	

\*Other documents may be required depending on the nature of the goods imported.

### What are Logistics Plus Customs Broker Solutions hours of operation?

We are available 24/7/365. If one of our offices is not physically open, we are always on-call to process shipments.